WORKS QUICK TIPS WORKS WORKFLOW

| https://payment2.works.com/works/home | |
|---------------------------------------|--|
| NOTE: If | 13. Enter Amount or Percent 14. Click Save 15. Click Close REMOVE AN ALLOCATION LINE 1. On the Home page, click Pending in the action field 2. Click the desired Document number 3. Select Allocate/Edit from drop-down menu. Edit, if Applicable 4. Select the check box beside the allocation line you want to remove. 5. Click Remove. 6. Click Save 7. Click Close DUPLICATE AN ALLOCATION LINE 1. On the Home page, click Pending in the action field 2. Click the desired Document number 3. Select Allocate/Edit from drop-down menu. Edit, if Applicable 4. Select the check box beside the allocation line you want to remove. 5. Click Duplicate. 6. Click Save 7. Click Close |
| | EDIT AND ALLOCATION 1. On the Home page, click Pending in the action field 2. Click the desired Document number 3. Select Allocate/Edit from drop-down menu. Edit, if Applicable 4. Select an option to allocate by the Value drop-down menu 5. Enter the amount or percentage of the total purchase to be allocated in the Value text box Note: As allocation amounts/percentages are edited, other allocation lines may need to be edited to maintain 100% of Allocation Total 6. Select an option from the Taxes/Goods & Services drop-down menu, if needed. 7. Click Save 8. Click Close |

SIGNING OFF ON A TRANSACTION

- 1. On the **Home** page, click **Pending** in the action field
- 2. Click the desired **Document** number
- 3. Select Sign Off
- 4. Enter **Comments**, if desired
- 5. Click OK. Confirmation message appears and the Transaction is removed from the Pending Sign Offs.

DISPUTING A TRANSACTION

- 1. On the **Home** page, click **Pending** in the action field
- 2. Click the desired **Document** number
- 3. Select **Dispute** from drop-down menu.
- 4. Enter Dispute amount
- 5. Select the Reason for Dispute from the drop-down menu. Note: Depending on the Reason for Dispute, additional information may be required.
- 6. Enter Comments, if desired.
- 7. Select the I have examined the charge(s) made to my account and wish to dispute the transaction check box. **Note:** If the check box is not selected, OK is not activated.
- 8. Click **OK**. The Open screen displays a confirmation message. The Dispute Submitted column for the selected transaction displays and X.

Note: If the dispute was performed on a screen other than Pending Sign Off, that screen will display.

DIVIDING A TRANSACTION

- 1. On the **Home** page, click **Pending** in the action field
- 2. Click the desired **Document** number
- 3. Select **Divide** from drop-down menu.
- 4. Enter the number you wish the transaction to be divided into under Parts
- 5. Value drop-down select how you want to divide the transaction amount/percentage.
- 6. Enter the Value amount next to each New TXN Number. **Note:** The divided transaction must total the original transaction amount or 100%
- 7. Click **Ok**. Confirmation displays
 - **Notes:** The transaction displays as multiple transactions within the screen. The original transaction number is retained with a letter assignment for each divided entry.
 - If the division was performed on a screen other than Pending Sign Off, that screen will display.

REMOVING A FLAG

- 1. On the **Home** page, click **Pending** in the action field
- 2. Click Flagged. The Flagged screen displays the transactions with a flagged status
- 3. Select the check box for each desired document.
- 4. Click Remove Flag. The Confirm Remove Flag window displays.
- 5. Enter Comments, if desired
- 6. Click Ok. The Flagged screen displays confirmation, transaction no longer displays.

CREATING A BILLING STATEMENT

- 1. On the **Home** page, click **Report** in the action field
- 2. Category drop-down select **Spend**
- 3. Template drop-down select Billing Statement
- 4. Available Columns select under Card Supplier select Company Supp Name click Field populates to selected

column, under Transaction select CH Signoff Date, CH Signoff Full Name click , select Mgr Signoff Date, Mgr

- **Signoff Full Name**
- 5. Filters, click to edit date
- 6. Output Format, select desired output format (Excel, PDF etc)
- 6. Select **Run Now** under Scheduling and Expiration
- 7. Click **Submit Report**

RECEIPT IMAGING

UPLOAD AND STORE A RECEIPT IMAGE

- 1. Click Expenses>Receipts
- 2. Click Add
- 3. Click **Browse** to locate the receipt image you wish to upload and store
- 4. Select the desired receipt image
- 5. Click Open. The file name displays in File to Add
- 6. Click on the calendar to enter Receipt Date
- 7. Enter a **Description**